SUMMARY JTP PROGRAMME PLAN V9 - APRIL 2016

Timeline header: 2016 (JUN, JUL, AUG, SEPT, OCT, NOV, DEC) | 2017 (JAN, FEB, MAR, APR, MAY, JUN, JUL, AUG, SEPT, OCT, NOV, DEC) | 2018 (JAN, FEB, MAR, APR, MAY, JUN, JUL, AUG, SEPT, OCT, NOV, DEC) | 2019 (JAN, FEB, MAR, APR, MAY, JUN, JUL, AUG, SEPT, OCT, NOV, DEC) | 2020 (JAN, FEB, MAR)

MAJOR SYSTEMS REPLACEMENTS

ID	Task
T1	PROCUREMENT / REPLACEMENT OF HOUSING SYSTEM
T2	PROCUREMENT / MIGRATION TO FINANCE /PAYMENTS SYSTEM
T3	CRITICAL INTEGRATIONS AND SYNCHRONISATIONS
T4	LDC/EBC WEBSITE INTEGRATION
T5	MIGRATION TO SINGLE DOCUMENT MGT SYSTEM
T6	PLANNING & EH INTEGRATION (timeline TBC)
T7	REVS & BENS INTEGRATION (timeline TBC)
T8	HR SYSTEM INTEGRATION (single employer in place)
T9	PAYROLL SYSTEM INTEGRATION (single employer in place)

ICT INFRASTRUCTURE

ID	Task
T10	TELEPHONY
T11	CORPORATE DIRECTORY
T12	CROSS-SITE WORKING
T13	ONE ICT SERVICE
T14	DATA STORAGE / BACKUP / RESILIENCE
T15	ONE DESKTOP

SHARED CORPORATE SERVICES

ID	Task
M4	PROPERTY SERVICES SHARED SERVICE
M5	FINANCE SHARED SERVICE
M6	IT SHARED SERVICE

ORGANISATION DESIGN AND CHANGE MANAGEMENT

ID	Task
P1	CHANGE MANAGEMENT STRATEGY
P2	ORGANISATION DESIGN & TARGET OPERATING MODEL
P3	STAFF CONSULTATION, SELECTION, APPOINTMENT
P4	WAYS OF WORKING, TRAINING AND KNOWLEDGE TRANSFER

BUSINESS PROCESS MIGRATION

ID	Task
B1	DETAILED PROCESS ANALYSIS & PRIORITISATION
B2	TRANSITION LDC TO PRIORITY SET OF BUSINESS PROCESSES
B3	CUSTOMER RECORDS / PROPERTY RECORDS / DOCUMENT MGT
B4	CUSTOMER CONTACT CENTRE
B5	MOBILE TEAM WORKING
B6	SERVICE PROCESSING / SPECIALIST ADVISORY

PROGRAMME MANAGEMENT

ID	Task
M1	PROGRAMME MANAGEMENT AND BENEFITS REALISATION
M2	COMMUNICATIONS AND CUSTOMER ENGAGEMENT
M3	BRANDING PLANNING & IMPLEMENTATION - EBC, LDC, EHL

ORGANISATIONAL GOVERNANCE & PERFORMANCE MGT

ID	Task
M7	JOINT ORGANISATIONAL GOVERNANCE MODEL
M8	COST/BENEFIT ALLOCATION MODEL
M9	POLICY AND PERFORMANCE ALIGNMENT